

Warranty Policy

Vista Networking Solutions, stated as "Company" hereafter, warrants its Surveillance System Components, (the "Products") as follows unless noted elsewhere:

1. **Limited Warranty.**

This warranty states that the Products sold hereunder will be free from defects in material and workmanship for a period of THREE (3) year from the date of purchase. If the Products do not conform to this Limited Warranty during the warranty period (as herein above specified), Buyer shall notify Company of the claimed defects and demonstrate to the satisfaction of the Company warranty representative that said defects are covered by this Warranty. If the defects are properly reported to Company within the warranty period, and the defects are of such type and nature as to be covered by this warranty, Company shall, at its own expense, furnish replacement Products or, at the option of Company, replacement parts for the defective Products. Warranty is void if any other software is installed on the system.

2. **Other Limits.**

THE FOREGOING IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Company does not warrant against damages or defects arising out of improper or abnormal use of handling of the Products; against defects or damages arising from improper installation (where installation is by persons other than Company or it's authorized Channel Partners), against defects in products or components not provided by Company or it's authorized Channel Partners, or against damages resulting from such non-specified or otherwise approved products or components. Company passes on to Buyer the warranty it received (if any) from original Manufacturer made products or components. In these circumstances COMPANY will facilitate for the Buyer all original Manufacturers warranties still valid. This warranty also does not apply to Products upon which repairs have been affected or attempted by persons other than pursuant to written authorization by Company.

3. **Exclusive Obligation.**

THIS WARRANTY IS EXCLUSIVE. The sole and exclusive obligation of Company shall be to repair or replace the defective Products in the manner and for the period provided above. Company shall not have any other obligation with respect to the Products or any part thereof, whether based on contract, tort, strict liability or otherwise. Under no circumstances, whether based on this Limited Warranty or otherwise, shall Company be liable for incidental, special, or consequential damages.

4. **Other Statements.**

Company's employees or representatives' ORAL OR OTHER WRITTEN STATEMENTS DO NOT CONSTITUTE WARRANTIES, shall not be relied upon by Buyer, and are not a part of the contract for sale or this warranty. We will not accept any return without a Return Merchandise Authorization (RMA) number.

5. **Entire Obligation.**

This Limited Warranty states the entire obligation of Company with respect to the Products Sold. If any part of this Limited Warranty is determined to be void or illegal, the remainder shall remain in full force and effect.